



# The Review

NBIMC News, Updates, & Announcements

July 2025

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**NBIMC is located on the NSA Bethesda campus in Bldg. 17B.**

**Hours:** 6 a.m. to 5 p.m.  
**Phone:** 301-295-6590

**E-mail:**

[dha.bethesda.wrnmmbc.mbx.nbi.mc@health.mil](mailto:dha.bethesda.wrnmmbc.mbx.nbi.mc@health.mil)



The sunflowers shown above were planted by the NBIMC team in late April and have reached peak bloom at the Naval Support Activity (NSA) Bethesda campus.

## Overview: CACI Contractor Team Visit to NBIMC

The **CACI** contractor team, a vital partner to the Naval Information Warfare Center (NIWC), visited the NBIMC team in Bethesda on **June 10 and 11**. The CACI team supports NIWC in various areas, such as satellite communications, network support, and defense health readiness. During CACI's visit to NBIMC, seven CACI team members offered their valuable expertise and creative innovations by collaborating with NBIMC team members regarding NBIMC's HIV Management System (HMS).

Communication between the two teams led to problem analysis followed by solution development for HMS. The overarching meeting objectives achieved included, brainstorming multiple quality improvement initiatives to be carried out, yielding increased effectiveness and efficiency of HMS for all HMS users. Quality improvement plans to be initiated by the CACI team will support NBIMC in overseeing and aiding the Department of the Navy (DoN) in implementing health readiness policies, force testing requirements, and disease management. In sum, the CACI team will assist NBIMC in improving processes concerning HIV and Hepatitis B and C to deliver enhanced detailed reports, accessible data, and comprehensive member tracking and scheduling.

## Handwritten Labels on Submitted Specimens

Handwritten labels are permitted for specimens ordered through MRRS.

\*\*\*However, when writing specimen labels, lab personnel must include the patient(s) suffix. Specimen labels with missing patient identifier will be rejected and deemed deficient due to mismatches in data (deficiency error code 5 (D5)).

**Please ensure all required patient identifiers below are clearly written on specimen tubes:**

1. FMP/SSN
2. Last Name
3. First Name / Suffix
4. Date of Birth
5. Draw Date

\*\*\*For specimens ordered through MHS Genesis, printed labels are required, and handwritten labels are unacceptable. MHS Genesis specimen orders with handwritten labels will be rejected.

\*\*\*Contact your local MHS Genesis Team for technical support to troubleshoot your MHS Genesis label printer.

For further clarifications or assistance on handwritten labels submitted through MRRS, contact NBIMC or CDD.

## Requesting Batch Statuses from CDD

\*\*\*When requesting the status of a specimen batch, CDD requires the individual specimen barcode numbers within the corresponding batch.

CDD is unable to look up samples using batch numbers because CDD receives individual specimen orders instead of batch numbers.

CDD is also unable to look up samples using DOD ID numbers.

**ACTION:** To receive the status of a batch of specimens, email all barcode numbers from individual samples within the batch to the CDD group email, CDD team members, and NBIMC group email (contact info provided below).

CDD Group Email:

- [military@cddmedical.com](mailto:military@cddmedical.com)

CDD Team Members:

- [armando.vazquez@cddmedical.com](mailto:armando.vazquez@cddmedical.com)
- [laura.broadbent@cddmedical.com](mailto:laura.broadbent@cddmedical.com)
- [teresa.sandoval@cddmedical.com](mailto:teresa.sandoval@cddmedical.com)

NBIMC Group Email:

- [dha.bethesda.Walter-Reed-Med-Ctr.mbx.nbimc@health.mil](mailto:dha.bethesda.Walter-Reed-Med-Ctr.mbx.nbimc@health.mil)

## HIV test status in MRRS not updated?

To request a MRRS record update(s), please email [dha.bethesda.Walter-Reed-Med-Ctr.mbx.nbimc@health.mil](mailto:dha.bethesda.Walter-Reed-Med-Ctr.mbx.nbimc@health.mil) with the Last Name, First Name, and DoD ID number of any affected service members. NBIMC staff will review their results to ensure that test resulted complies with Force Testing requirements and update the records in MRRS accordingly.

To update a service member's (SM) HIV status in MRRS, NBIMC staff need a test result that is compliant with the Force Testing requirements. Acceptable results shown in the table below.

Orderable Item Description	Synonym Primary
• HIV-1/O/2 (AF FT EPI)	HIV-1/O/2
• HIV-1/O/2 CDD (Army/Navy FT)	HIV-1/O/2 CDD
• HIV-1/2 AG/AB 4G CDD	HIV-1/2 AG/AB 4G CDD

Please note that we cannot use civilian provider or Veterans Affairs (VA) HIV test results to update HIV readiness statuses in MRRS. HIV results from

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private/civilian/VA providers are not compliant with the [SECNAVINST 5300.30](#) and [DODI 6485.01](#) policies. In these instructions, testing for HIV must be reported to the Defense Medical Surveillance System (DMSS), and the remaining serum must be sent to the DoD Serum Repository. Service members are required to visit a Military Treatment Facility (MTF) or a Navy Operational Support Center (NOSC) to receive the appropriate HIV test(s) as indicated above.

## Alternate options to fulfill Force Testing (HIV) requirements when a MTF is not available.

Utilizing Leidos QTC Health Services is another option for completing HIV force testing. Please contact the customer service department using the link below prior to visiting their location.

<https://www.qtcn.com/government/military-readiness/>

**For further testing location details for SMs in Reserve Components, Active-Duty SMs enrolled in TRICARE Prime Remote, and/or United States Coast Guard (USCG)/Reserve SMs, review the bullet points below.**

- All DOD Reservist, Active Duty enrolled in Tricare Prime Remote (less Air Force and Space Force), and Department of Homeland Security USCG/Reserve Service Members can use the Reserve Health Readiness Program (RHRP) for HIV blood draws.
  - Once drawn, samples are shipped to CDD for both Army and Maritime to undergo processing and CDD notifies applicable Service Components of the test results.

\*\*\*RHRP does not support Reserve or Active-Duty Air Force and Space Force SMs for HIV draws.

SMs should follow normal RHRP procedures to request medical readiness and deployment related services by following their Service Components guidelines and contacting the RHRP supporting contractor.

### Additional test order information below:

- HIV blood draws are ordered by calling the RHRP Call Center or placing requests in the RHRP Service Component portal, or RHRP SM portal.
- HIV blood draws can be provided in “Group Events”. “Group Events” involve the collection of large numbers (minimum of 30) of SMs typically ordered by Commanders/Unit.
- HIV blood draws can also be provided individually in a RHRP network providers office or clinic in the civilian community.

## Force Testing: General FAQ's

Click [here](#) to review commonly asked questions concerning the specimen testing process. Question topics include:

- Shipping and Submission Guidelines
- Discarded specimens
- MRRS updates
- Permit information
- HIV readiness
- Missing PII
- HIV evaluation delinquencies

Additional documents are also embedded within the FAQ for reference and safekeeping.

The [“Provider Testing: Key Resources”](#) document is another helpful tool. This resource provides information, links, and photos for providers to understand various tests, testing processes, codes, and results. Please refer to this document if you have a question concerning provider testing. If you wish to ask a question that has not already been addressed in the FAQs document, please send an email to: [dha.bethesda.Walter-Reed-Med-Ctr.mbx.nbimc@health.mil](mailto:dha.bethesda.Walter-Reed-Med-Ctr.mbx.nbimc@health.mil).

## Rejection Metric Reports

NBIMC has developed Rejection Metric Reports for all laboratory sites to track deficiency data. Your site will receive an email with reports, please review your site deficiencies data and contact us if you have any questions.

Rejection Metric Reports include:

- Total # of tests submitted per site/UIC
- Total # of rejections (D2-D9 deficiencies) per site/UIC
- Average percent rejects per site/UIC
- D4 reject totals broken down by D4 reject reasonings
- D1 COR errors & D1 COR % rejects per site/UIC

Site Specific Rejection Metric Reports are **available upon request**. Submit a report request via email to NBIMC Program Analysts:

Julia Wolfrey and Ai Marrero

[julia.d.wolfrey.ctr@health.mil](mailto:julia.d.wolfrey.ctr@health.mil);

[ai.marrero.civ@health.mil](mailto:ai.marrero.civ@health.mil).

## POC Site Update Reminders

The Center for Disease Detection (CDD) requests all POCs to inform CDD if/when they will be leaving a site.

Additionally, POCs are required to inform CDD of any new POCs and/or any changes to the site's contact list. By continually communicating with CDD, all sites will remain up to date as staff changes occur, producing accurate, updated POC listings.

Please email [Military@cddmedical.com](mailto:Military@cddmedical.com);  
[dha.bethesda.Walter-Reed-Med-Ctr.mbx.nbimc@health.mil](mailto:dha.bethesda.Walter-Reed-Med-Ctr.mbx.nbimc@health.mil)  
with any POC site changes.

## Upcoming CDD Holiday Operations:

**CLOSED Independence Day - July 4<sup>th</sup>, 2025**

CDD will be closed on Friday, 4<sup>th</sup> July 2025 in observance of Independence Day.

All packages that are shipped to CDD on Friday, 4<sup>th</sup> July 2025, will be held in a FedEx hub on Monday due to the holiday.

CDD will reopen for testing on Monday, 7<sup>th</sup> July 2025. Please feel free to contact NBIMC/CDD for further questions.

## Service Member's Demographics

**For MHS Genesis Users:** To avoid delay in the receipt of HIV testing results, please ensure to select the correct Beneficiary Category (BENCAT) and Patient Category (PATCAT) for patients upon their check-ins.

\*\*\* [Genesis Patient Check-in Job Aid](#)  
(linked)\*\*\*

Website for PATCAT Resources:

❖ FULL LIST of Patient Categories –  
[Patient Categories | Health.mil](#)